

Detailed One-Day Agenda

Module One: Core Competencies for the CARE Team

(suggested 8-9:30am; 8:30-10am; 9-10:30am)

- **Multiple teams: How do we choose?**
 - Retention
 - BIT, CARE, Student of Concern
 - Threat Assessment
 - Faculty and Staff
 - Satellite campuses and multiple colleges
- **What's the best name for our team?**
 - Dangers of overly law enforcement or technical names
 - Choosing a name that fits your community vibe
 - Assessing what currently works
- **How often should we meet?**
 - The weekly or bi-weekly module; problems with monthly and “as needed”
 - Threat team pitfalls to avoid
- **Who is best to lead the team?**
 - The importance of a static leader rather than rotating
 - Dual chair models; leadership qualities for the team chair
- **How should we document what we do?**
 - Importance of documentation; avoiding medical diagnoses and police codes
 - Finding the Goldilocks principle for notes
 - Database systems
 - Common systems
 - What to look for in a database and what to avoid
- **Who is on the team? Using the collaborative 5/7 model**
 - Primary Five:
 1. Counseling/case management
 2. Conduct/discipline
 3. Law enforcement/security
 4. Administrative leadership (dean, VP/SA, manager, principal)
 5. Residential life (if a residential campus)***Human resources (if addressing employee issues)
 - Secondary Seven:
 1. Title IX and/or sexual assault prevention
 2. Career and/or academic counseling
 3. ADA/504 and/or special education
 4. Sorority and Fraternity representative
 5. Athletics
 6. Retention services
 7. Faculty representative

Module Two: Initial Risk Assessment and Case Studies

(suggested 10:00-11:30am; 10:30-12:00am; 10:30-12:30pm)

- **How do we assess suicide?**
 - Common models of assessment
 - Understanding signs, symptoms and risk factors for suicide
 - Environmental and situational factors that escalate suicide risk
 - Support and protective factors that reduce risk
- **What motivates violence to others?**
 - Understanding affective and adrenaline driven violence
 - Understanding targeted, mission-oriented and predatory violence
 - Pathway to violence
 - Risk and anchor factors
- **Using a model to assess risk**
 - NABITA Model
 - Cornell Model
 - Introducing the Pathway Intervention approach
 - Pathway One (low concern), Two (moderate concern), and Three (high concern)
 - Areas of concern:
 - Suicide
 - Self-harm
 - Alcohol and substance abuse
 - Eating disorders, psychosis
 - Transient threats
 - Substantive threats
 - Affective violence
 - Stalking
 - ASD/Aspergers
 - Hardened political or religious views
- **Case study introduction**
 - Chronic suicidal behaviors and threats
 - Relationship break-up with stalking
 - Political or religious beliefs with violence justification
 - Incel social media threat
 - Depression with self-harm

Module Three: Meeting Logistics, Process and Flow

(suggested 12:30-2:00pm; 1:00-2:30pm; 1:30-3:00pm)

- **Applying the Pathway Intervention approach to the cases**
 - Chronic suicidal behaviors and threats
 - Relationship break-up with stalking
 - Political or religious beliefs with violence justification
 - Incel social media threat
 - Depression with self-harm
- **Example of how cases are shared with team**
 - Informal conversation
 - Email or office stop-by
 - Formal report via web
 - Managing anonymous reports
 - Sharing back with the reporting party and FERPA
- **Meeting logistics, process and flow**
 - How cases are introduced
 - Gathering additional information from other sources
 - Rating of risk level
 - Discussion by team; bias mitigation
- **Meeting logistics, process and flow**
 - Review of interventions based on risk level
 - Development of action plan to address risk
 - Assignment of follow-up plan
- **Documentation Examples**
 - Review sample documentation for each case
 - Discuss how and when to create follow-up notes
 - FERPA conversation
 - Discussion of how information leaves team to individual departments

Module Four: Growing and Maturing the Team

(suggested 2:30-4:00pm; 3:00-4:30pm; 3:30-5:00pm)

- **Discussion of next steps**
 - Define key stakeholder groups to obtain buy-in
 - Identify obstacles to plan
 - Find those who would have conversations
- **Training schedule**
 - Establishing why training is essential for team
 - Sample training schedule
 - Diversity in training to cover:
 - General mental health
 - Depression and suicide
 - Tabletop case discussions
 - Threat terms and concepts
 - ADA/Disability discussion
 - Bias mitigation, equality and inclusion
- **Marketing the team to the community**
 - Reasoning for advertising and marketing
 - Audience and third-party
 - Creating a face sheet
 - Brochure
 - Website
 - Videos
- **End of the year reports**
 - Importance of report writing
 - Outline of report areas
 - Team members
 - Training summary
 - Budget
 - Location of referrals
 - Types of referrals
 - Summary of cases
 - Directions for next year

Thematic One-sheet Documents and Directions (TODD)

You have a lot to do in your daily job, let TODD lend you a hand when it comes to key CARE and threat team processes. TODD is there to answer specific questions and address issues such as:

- Multiple teams: how do we choose?
- What's the best name for our team?
- How often should we meet?
- Who is best to lead the team?
- How should we document what we do?
- Who is on the team? Using the collaborative 5/7 model.
- Understanding suicide risk
- Understanding affective violence risk
- Understanding targeted, mission-oriented and predatory violence risk
- Using a three-tiered assessment of risk

